

# 15

## *Route Guide & Hazard Awareness*



**BLACKWALL STATION - COMMERCIAL ROAD - ALDGATE  
TOWER HILL - BANK - ALDWYCH - TRAFALGAR SQUARE**

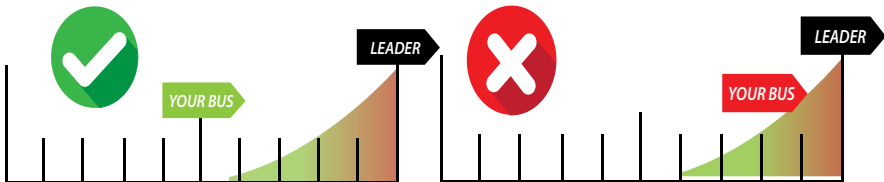
**GoAhead**  
LONDON

# ABOUT 15

## SERVICE INFORMATION

### CHANGEOVER | **BLACKWALL AND ALDGATE**

Changeovers will take place at the bus stand at Blackwall and on Aldgate Bus Station (towards Blackwall) and Aldgate High Street (towards Trafalgar Square).  
*Always communicate in advance with iBus if you are late for any reason.*



Route 15 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### ROUTE 15 | **CURTAILMENT ABBREVIATIONS:**

<b>BS</b>	Blackwall Station	<b>PP</b>	Poplar
<b>LBR</b>	Limehouse Burdett Road	<b>STP</b>	Stepney
<b>ALS</b>	Aldgate Station	<b>ALD</b>	Aldgate
<b>TH</b>	Tower Hill	<b>CS</b>	Cannon Street
<b>SPC</b>	St Paul's Cathedral	<b>LC</b>	Ludgate Circus
<b>ALW</b>	Aldwych	<b>TS</b>	Trafalgar Square

### FACILITIES | **BETWEEN TRAFALGAR SQ AND BLACKWALL**

- **Blackwall Station.**
- **Northumberland Avenue**
- **Northumberland Avenue.** National Rail Station 24 hours.

*See front counter or consult iBus for toilet codes as they may change.*

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### PLEASE NOTE

LIGHT RUN  
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### Tower Bridge, Wapping (A1203)

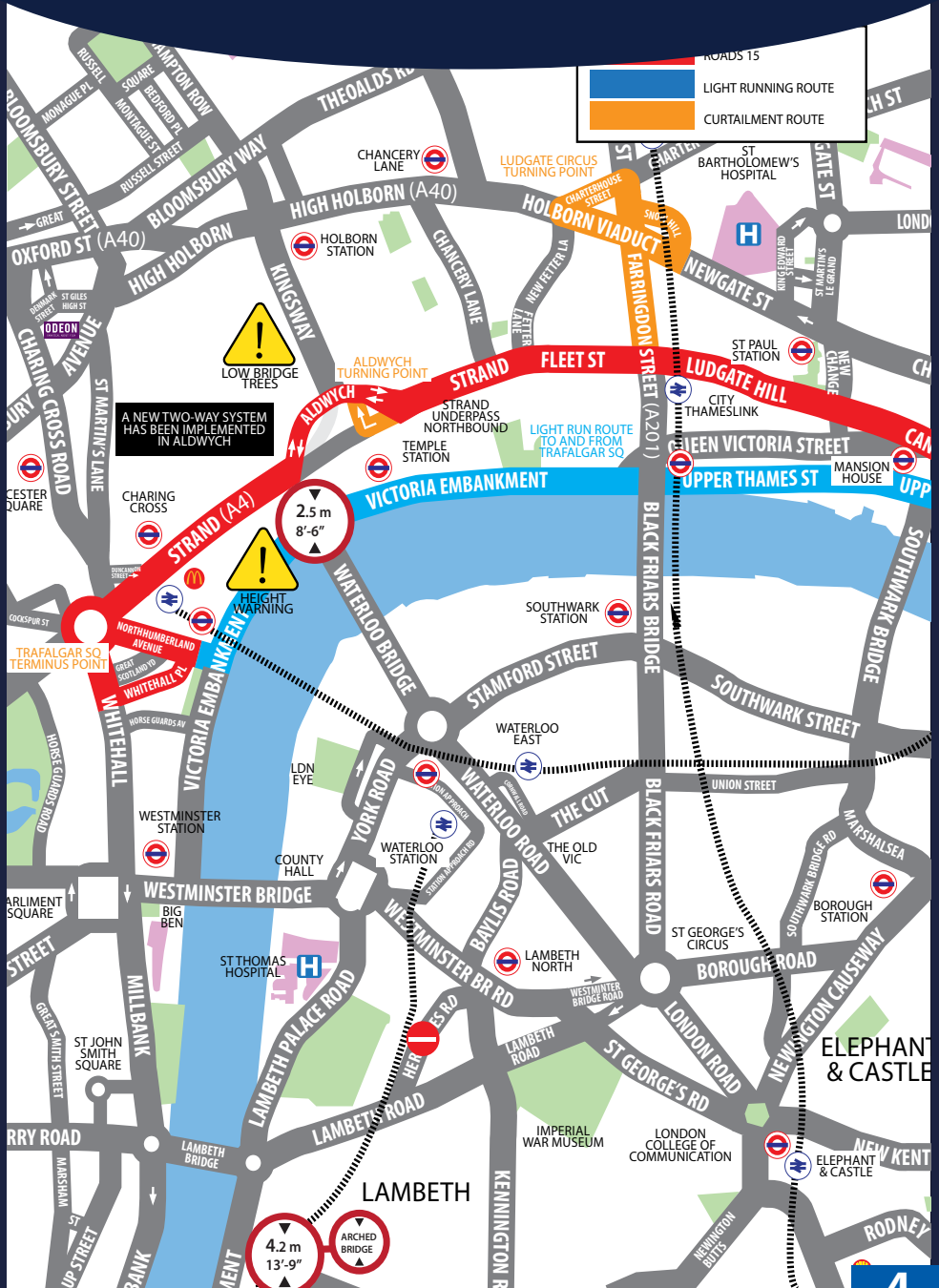


On the light run towards Trafalgar Square, the low bridge warning system alarm may sound in the drivers cab as you enter the Limehouse Tunnel Link, due to low bridges in the vicinity.

**The Limehouse Link Tunnel (A1203) is suitable for double-deck buses** however, **always** be observant and proceed with care and caution.

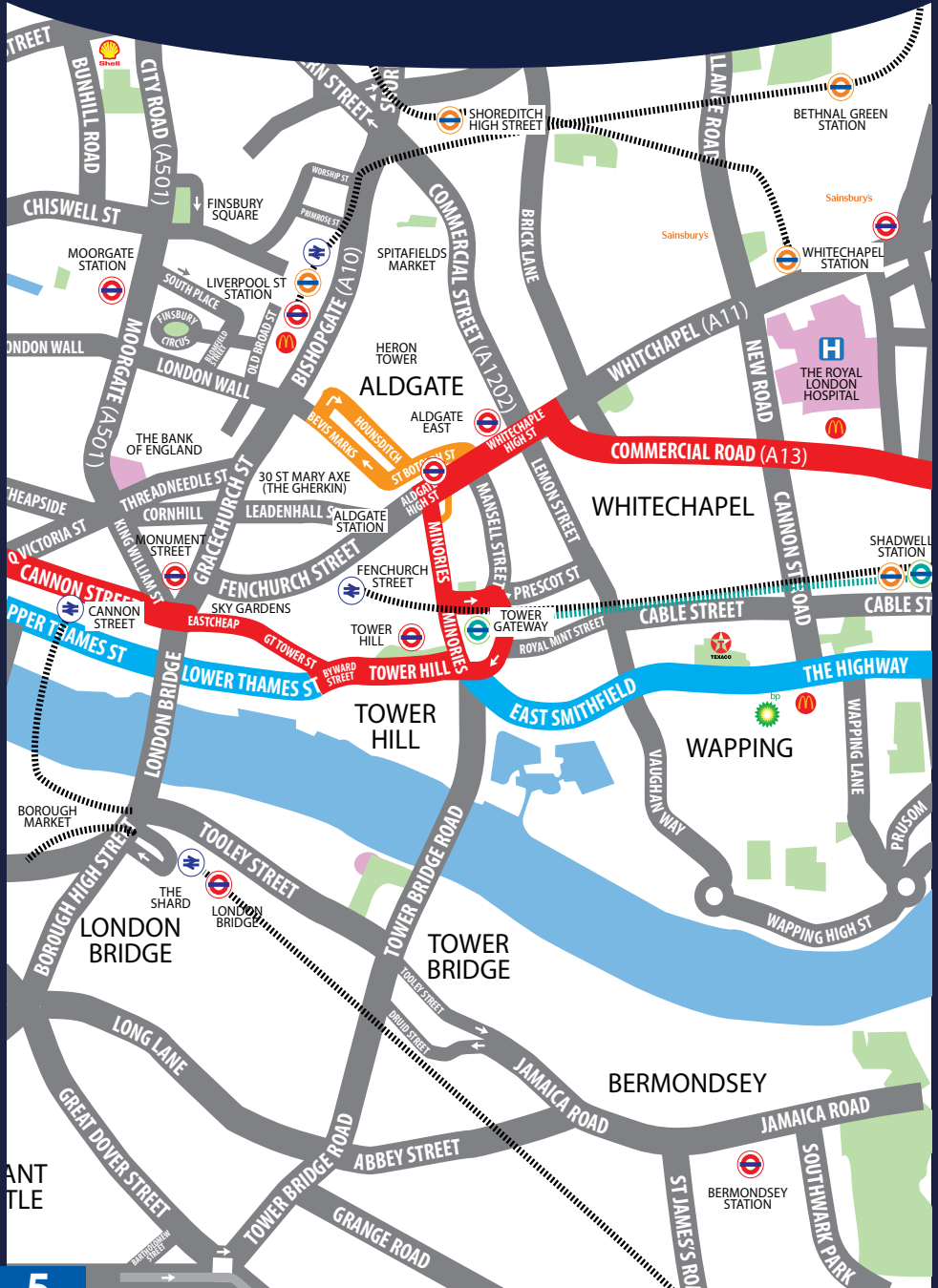
# ROUTE 15 MAP

## TRAFALGAR SQUARE AND ALDWYCH



# ROUTE 15 MAP

BLACKFRIARS AND ALDGATE



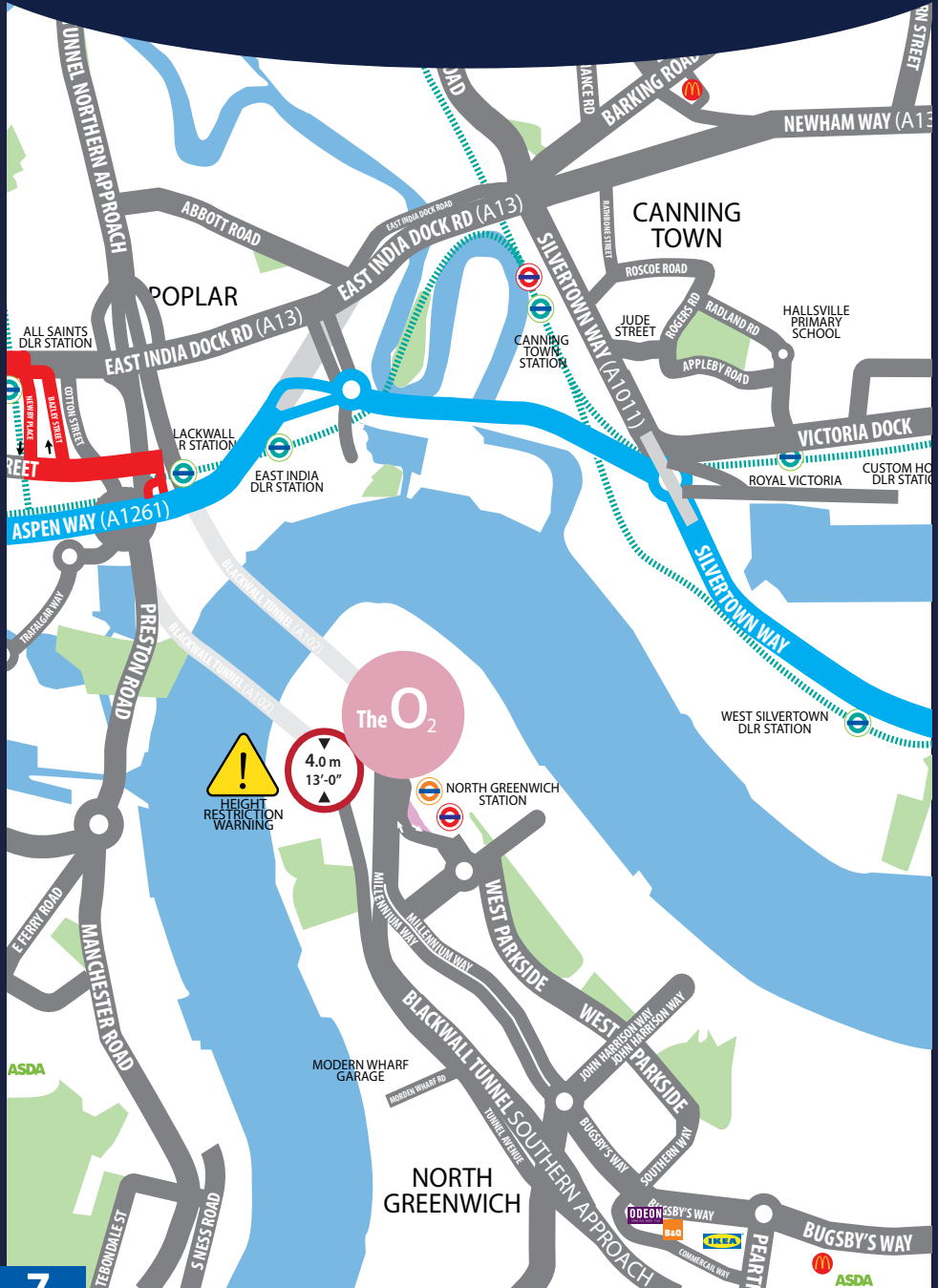
# ROUTE 15 MAP

ALDGATE AND LIMEHOUSE



# LIGHT RUN ROUTE

POPLAR AND WEST SILVERTOWN



# RUNNING LIGHT

## RUNNING OUT OF SERVICE

BLINDS:  
**NOT IN SERVICE**  
LOG OFF IBUS  
IF RUNNING  
LIGHT

### TO TRAFALGAR SQUARE:

- From **Henley Road garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn left onto North Woolwich Rd (*past West Silvertown*)
- Take slip road off Silvertown Way (*towards Isle of Dogs*) **A1011**
- At roundabout, take 3rd exit onto Lower Lea Crossing **A1020**
- At roundabout, take 2nd exit onto Aspen Way **A1261**
- Continue onto Limehouse Link Tunnel **A1203** (*bridge warning may sound*)
- Continue ahead onto The Highway **A1203**
- At traffic light, continue ahead onto E Smithfield **A1203**
- At traffic light, continue ahead onto Tower Hill **A1203**
- Continue ahead onto Byward Street **A3211**
- Continue ahead onto Lower Thames Street **A3211**
- Continue ahead onto Upper Thames Street **A3211**
- Follow Blackfriars Underpass onto Victoria Embankment **A3211**
- At traffic light, turn right onto Northumberland Avenue to **stand**.

### FROM TRAFALGAR SQUARE:

- From Strand, turn left onto Trafalgar Square **A400**
- At traffic light, turn left onto Northumberland Avenue
- At traffic light, turn left onto Victoria Embankment **A3211**
- Continue ahead onto Lower Thames Street **A3211**
- Turn left onto Byward Street **A3211**
- Continue ahead onto Byward Street **A3211**
- Continue ahead and follow road onto Tower Hill **A3211**
- Continue ahead onto E Smithfield **A1203**
- Continue ahead onto The Highway **A1203**
- At traffic light, continue ahead onto Limehouse Link Tunnel **A1203**
- Continue ahead onto Aspen Way **A1261**
- Take exit towards Leamouth, Royal Docks **A1020**
- At roundabout, take 4th exit onto Lower Lea Crossing **A1020**
- At roundabout, take 2nd exit onto Silvertown Way slip road **A1011**
- Continue ahead on North Woolwich Road **A1020**
- On the bend, turn right onto North Woolwich Rd and onto Factory Rd
- At junction, turn right onto Store Road and Pier Road (*one-way street*)
- Follow road to the right onto Henley Road to turn left into **Henley Road garage**

# RUNNING LIGHT

RUNNING OUT OF SERVICE

BLINDS:  
**NOT IN SERVICE**  
LOG OFF IBUS  
IF RUNNING  
LIGHT

## TO BLACKWALL DLR STATION:

- From **Henley Road garage**, turn left onto Factory Road
- Follow road right onto North Woolwich Road
- At junction, turn left onto North Woolwich Rd (*past West Silvertown*)
- Take slip road off Silvertown Way (*towards Isle of Dogs*) **A1011**
- At roundabout, take 3rd exit onto Lower Lea Crossing **A1020**
- At 2nd roundabout, take 2nd exit onto Aspen Way **A1261**
- Take slip road exit towards Isle of Dogs / Canary Wharf **A1206**
- At roundabout, take 4th exit onto Prestons Road (*twds Blackwall Tunnel*) **A1206**
- At traffic light, turn right onto Poplar High Street
- Continue ahead onto Prestage Way
- Turn right onto Ditchburn Street to **stand**

## FROM BLACKWALL DLR STATION:

- From **stand**, turn right onto Ditchburn Street
- Turn left onto Prestage Way
- Turn left onto Poplar High Street
- Turn left onto Prestons Road **A1206**
- Turn left onto Aspen Way **A1261**
- Take exit towards Leamouth, Royal Docks **A1020**
- At roundabout, take 4th exit onto Lower Lea Crossing **A1020**
- At roundabout, take 2nd exit onto Silvertown Way slip road **A1011**
- Continue ahead on North Woolwich Road **A1020**
- On the bend, turn right onto North Woolwich Rd and onto Factory Rd
- At junction, turn right onto Store Road and Pier Road (*one-way street*)
- Follow road to the right onto Henley Road to turn left into **Henley Road garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO TRAFALGAR SQUARE:

- From **stand**, continue ahead and turn right onto Ditchburn Street
- At junction, turn left onto Prestage Way and follow road to the left
- At traffic light, continue ahead on Poplar High Street
- Turn right onto Bazely Street (*one-way street*)
- At junction, turn left onto East India Dock Road **A13**
- Continue ahead on East India Dock Road (*past All Saints station on left*) **A13**
- At traffic light, continue ahead onto Commercial Road (*junc of Burdett Road*)
- Continue ahead on Commercial Road (*past Limehouse station on left*) **A13**
- Continue ahead on Commercial Road (*past McDonald's on right*) **A13**
- At traffic light, turn left onto Whitechapel High St
- Continue ahead on Whitechapel High Street (*past Aldgate East station*) **A11**
- Continue ahead on Aldgate High Street (*past Aldgate station on right*) **A11**
- Turn left onto Minories (*immediately after Aldgate station*)
- At traffic light, turn left onto Goodman's Yard (*one-way system*) **A1211**
- Turn right onto Mansell Street (*one-way system*) **A1210**
- Turn right onto Shorter Street (*after railway bridge and car park*) **A1210**
- At traffic light, continue ahead onto Tower Hill (*junction of Minories*) **A100**
- Continue ahead on Tower Hill (*past Tower of London on left*) **A100**
- At traffic light, continue ahead onto Byward Street **A100**
- Keep right and use bus lane slip to turn onto Great Tower Street
- Continue ahead onto Eastcheap (*past Monument station on right*)
- At traffic light, continue ahead onto Cannon Street
- Continue ahead onto Cannon Street (*past Cannon Street station on left*)
- At traffic light, continue ahead onto Cannon St (*junc of Queen Victoria Street*)
- At traffic light, continue ahead onto St Paul's Churchyard
- Continue ahead on St Paul's Churchyard (*past St Paul's Cathedral on right*)
- Continue ahead onto Ludgate Hill (*past City Thameslink on left*)
- At traffic light, continue ahead onto Fleet Street (*junction of Farringdon Street*)
- Continue ahead on Fleet Street (*past McDonald's on right*)
- Continue ahead onto Strand (*past the Royal Courts of Justice on right*) **A4**
- Continue ahead on the Stand (*one-way system*) (*Somerset House on left*) **A4**
- At traffic light, continue ahead onto Strand (*junction of Lancaster Place*) **A4**
- Continue ahead to Charing Cross station on the Strand **A4**
- Continue to Northumberland Ave via Whitehall and Whitehall Place to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO BLACKWALL DLR STATION:

- From **stand**, continue ahead on Northumberland Ave to traffic light
- At traffic light, circumnavigate roundabout and 5th exit onto Strand **A4**
- At traffic light, continue ahead onto Aldwych (junction of Lancaster Place) **A4**
- Continue ahead on Aldwych (one-way system past Aldwych bus stand) **A4**
- Keep on left lane and continue ahead onto Strand **A4**
- Continue ahead on Strand (past the Royal Courts of Justice on left) **A4**
- Continue ahead onto Fleet Street (past McDonald's on left)
- At traffic light, continue ahead onto Ludgate Hill (junction of Farringdon Street)
- Continue ahead onto Ludgate Hill (past City Thameslink on right)
- Continue ahead on St Paul's Churchyard (past St Paul's Cathedral on left)
- Continue ahead onto Cannon Street (St Paul's Church on left)
- At traffic light, continue ahead onto Cannon St (junc of Queen Victoria Street)
- Continue ahead onto Cannon Street (past Cannon Street station on right)
- Continue ahead onto King William Street (past Monument station on left)
- Keep on right filter lane and turn right at traffic light onto Eastcheap
- Continue ahead onto Great Tower Street
- At traffic light, follow the road to the left onto Byward Street
- Continue ahead onto Tower Hill (past Tower of London on right) **A100**
- Take filter lane and turn left at traffic light onto Minories **A1211**
- Continue ahead on Minories (past Tower Gateway station on right) **A1211**
- Follow road ahead onto Minories.
- Turn right, into Aldgate Bus station
- Turn right onto Aldgate High Street **A1211**
- Continue ahead onto Whitechapel High Street (past Aldgate East station) **A11**
- At traffic light, turn right onto Commercial Road **A13**
- Continue ahead on Commercial Road (past McDonald's on left) **A13**
- Continue ahead on Commercial Road (past Limehouse station on right) **A13**
- At traffic light, continue ahead onto East India Dock Road (junc of Burdett Road)
- Continue ahead on East India Dock Road (past All Saints station on right) **A13**
- Turn right immediately after All Saints station onto Newby Place
- At junction, turn left onto Poplar High Street
- At traffic light junction of Cotton Street, continue ahead onto Poplar High Street
- Continue ahead onto Prestage Way and turn right onto Ditchburn Street
- Turn left onto **stand**.

# TRAFALGAR SQUARE

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

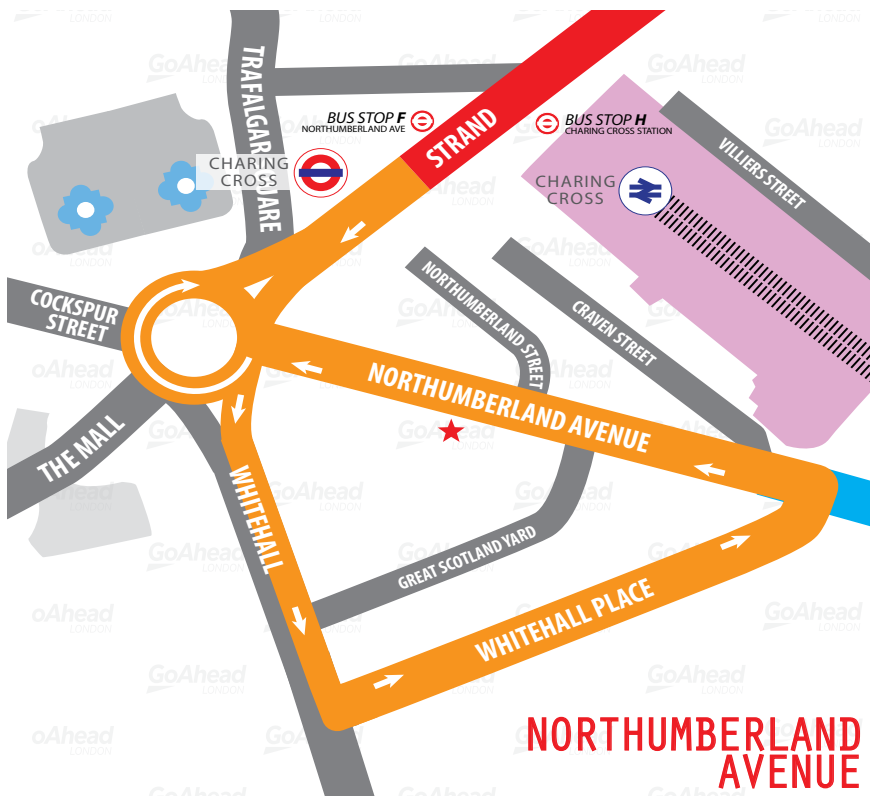
**From Blackwall.** Proceed from Strand via Charing Cross, Whitehall, Whitehall Place and Northumberland Avenue to stand.

Set down on Strand at **BUS STOP H**.

**Towards Blackwall.** Depart via Northumberland Avenue, Charing Cross and Trafalgar Square (south side) to Strand. Pick up on Strand at **BUS STOP F**.

Public stand for four buses on south side of Northumberland Avenue in 2 parts.

**Blind display:** **TRAFALGAR SQUARE**.



# ALDWYCH

TURNING POINT

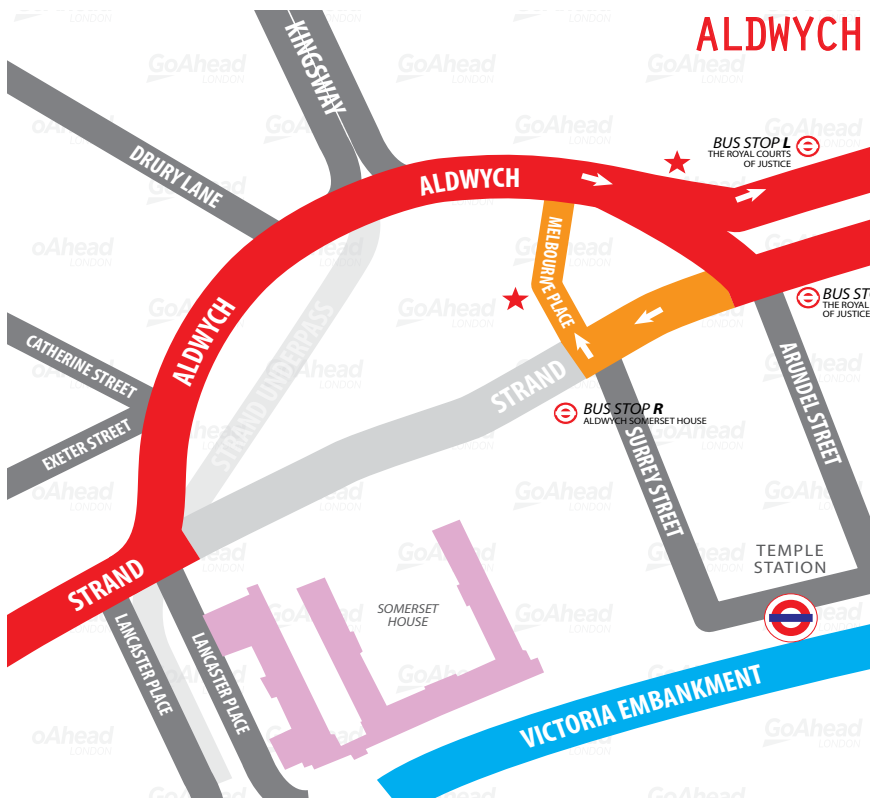
SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Blackwall.** Proceed from Strand, Melbourne Place to stand.  
Set down on Strand at **BUS STOP P.**

**Towards Blackwall.** Depart via Aldwych, Strand.  
Pick up on Strand at **BUS STOP L.**

Public stand in Melbourne Place and Aldwych.

**Blind display:** **ALDWYCH.**



# LUDGATE CIRCUS

TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT STAND.

**From Blackwall.** Proceed from Ludgate Hill via Ludgate Circus, Farringdon Street, Charterhouse Street, Holborn Circus, Holborn Viaduct, Snow Hill, West Smithfield, Farringdon Street and Ludgate Circus.

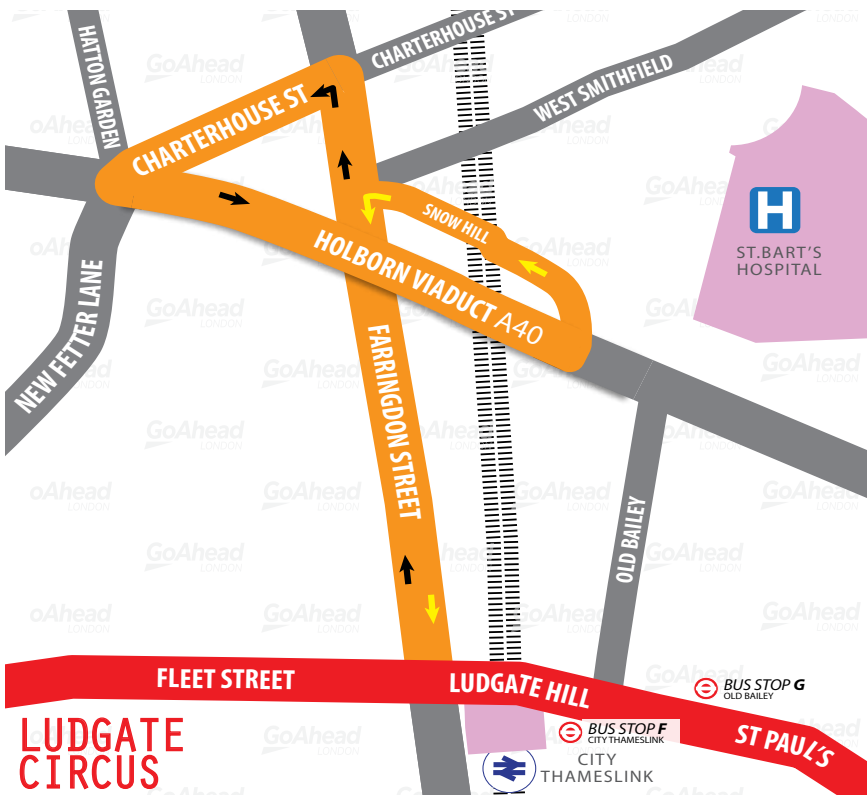
Set down on Ludgate Hill at **BUS STOP F**.

**Towards Blackwall.** Depart to Ludgate Hill.

Pick up on Ludgate Hill at **BUS STOP G**.

Turning point only - buses must not stand.

Blind display: **LUDGATE CIRCUS**.



# ST PAUL'S

## TURNING POINT

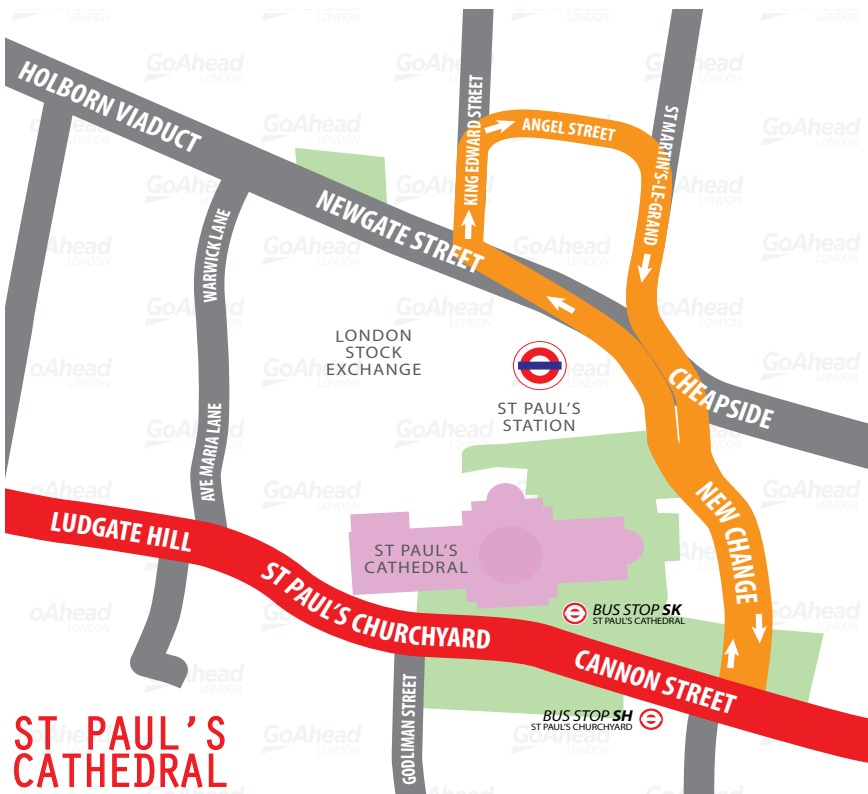
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Trafalgar Square.** Proceed from St Paul's Churchyard via Cannon Street, New Change, Cheapside, Newgate Street, King Edward Street, Angel Street, St Martin's-Le-Grand, Cheapside and New change. Set down on St Paul's Churchyard at **BUS STOP SK**.

**Towards Trafalgar Square.** Depart from Cannon Street. Pick up on Cannon Street at **BUS STOP SH**.

Turning point only - buses must not stand.

**Blind display:** *ST PAUL'S*.



# CANNON STREET

TURNING POINT

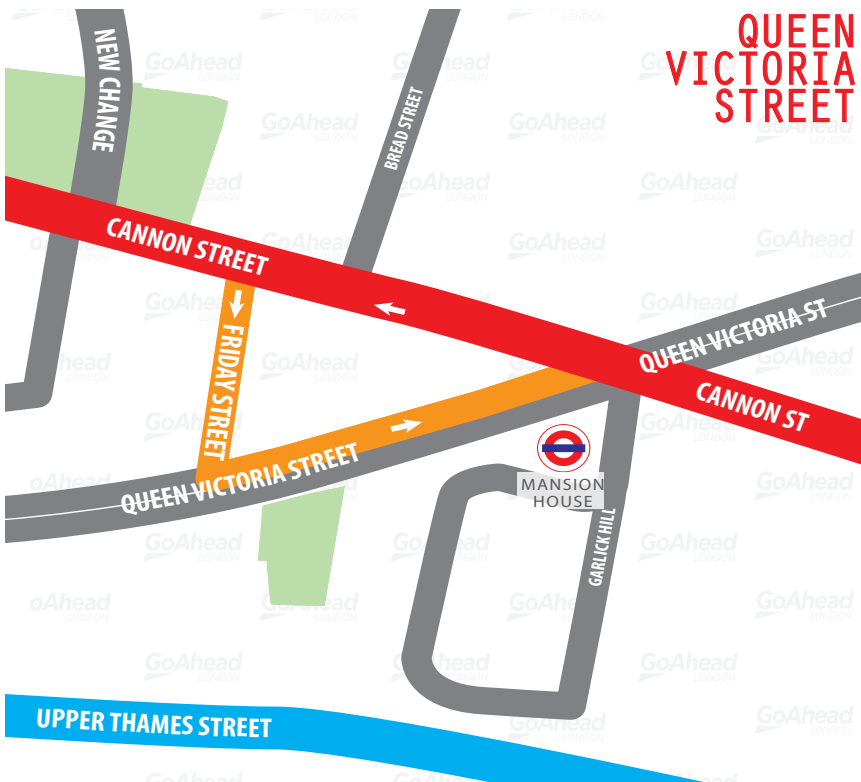
TURNING POINT ONLY.  
BUSES MUST NOT STAND.

**From Blackwall.** Proceed from Cannon Street via Friday Street and Queen Victoria Street. Set down on Cannon Street at **BUS STOP MA**.

**Towards Blackwall.** Depart to Cannon Street. Pick up on Cannon Street at **BUS STOP MB**.

Turning point only - buses must not stand.

**Blind display:** **CANNON STREET**.



# TOWER HILL

## CURTAILMENT POINT

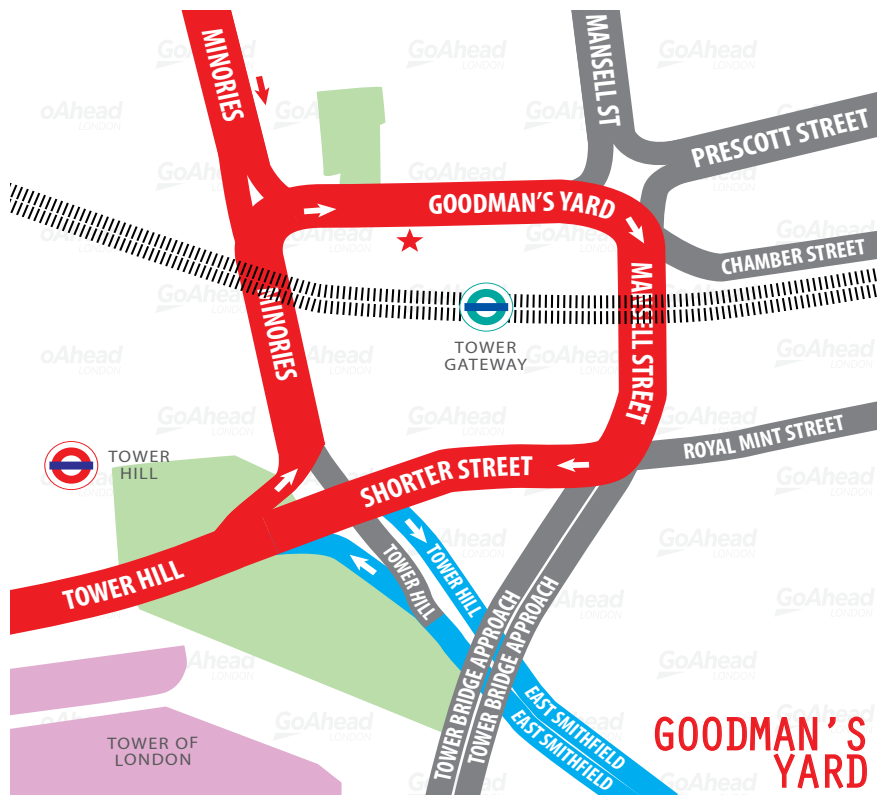
SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Trafalgar Square.** Proceed from Tower Hill via Minories and Goodman's Yard to stand. Set down on Tower Hill at **BUS STOP TB**.

**Towards Trafalgar Square.** Depart via Goodman's Yard, Mansell Street and Shorter Street to Tower Hill. Pick up on Tower Hill at **BUS STOP TA**.

Public offside stand on the south side of Goodman's Yard starting at front entrance of no.1 Goodman's Yard.

**Blind display:** **TOWER HILL.**



**GOODMAN'S  
YARD**

# ALDGATE

CURTALMENT POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Trafalgar Square.** Proceed from Aldgate Bus Station via Aldgate High Street, St Botolph Street, Duke's Place, Bevis Marks, Camomile Street, Outwich Street, Houndsditch and St Botolph Street. Set down in Aldgate Bus Station at **BUS STOP L**.

**Towards Trafalgar Square.** Depart to Aldgate High Street. Pick up on Aldgate Station at **BUS STOP R**.

Turning point only - buses must not stand.

Blind display: **ALDGATE**.



# ALDGATE STATION

## CURTAILMENT POINT

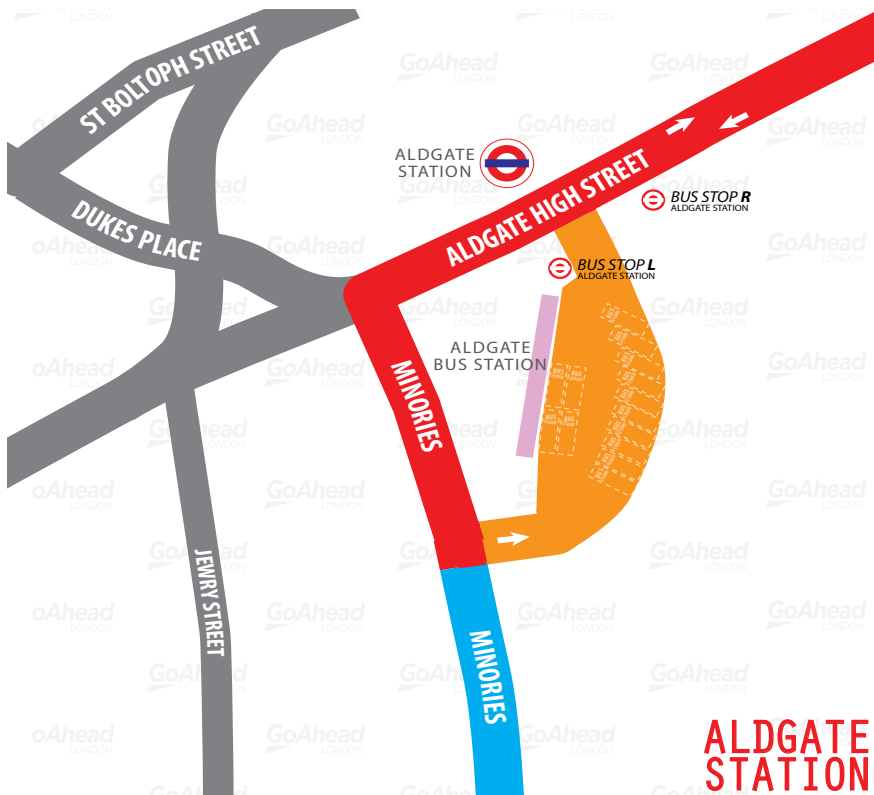
SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Blackwall.** Proceed from Aldgate High Street via Minories and Aldgate Bus Station to stand. Set down in Aldgate High St at **BUS STOP R**.

**Towards Blackwall.** Depart via Aldgate Bus Station to Aldgate High Street. Pick up in Aldgate Bus Station at **BUS STOP L**.

Private stand for 16 buses in marked bays in Aldgate Bus Station on south side of Aldgate High Street.

**Blind display:** **ALDGATE.**



**ALDGATE  
STATION**

# STEPNEY

## CURTALMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Blackwall.** Proceed from Commercial Road via Arbour Square (east), Arbour Square (east side), Arbour Square (north side) and Arbour Square (west side) to stand. Set down on Commercial Road at **BUS STOP LM**.

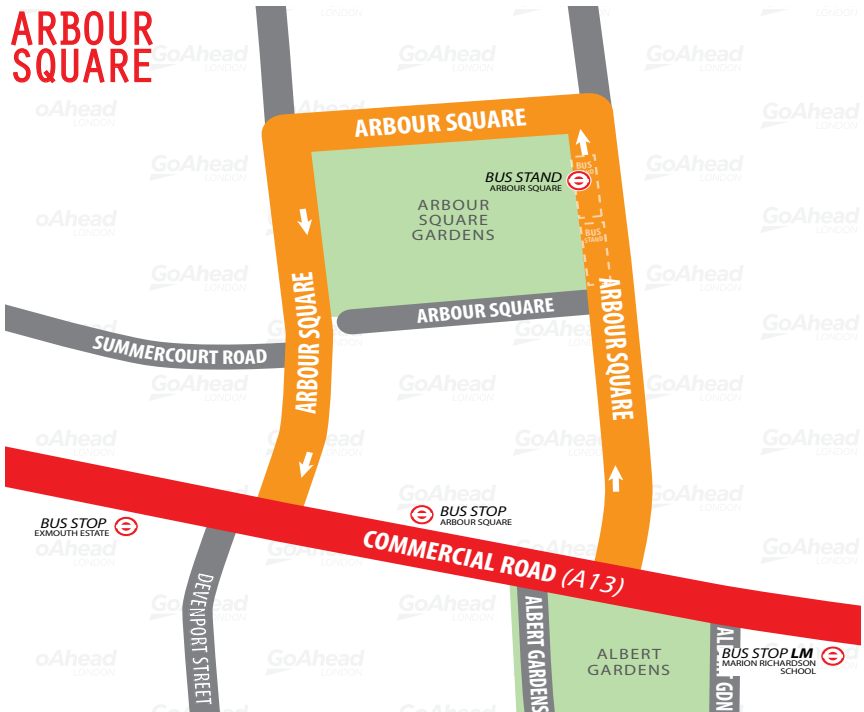
**Towards Blackwall.** Depart via Arbour Square (west side) and Arbour Square to Commercial Road. Pick up on Commercial Road at **BUS STOP**.

**From Trafalgar Square.** Proceed from Commercial Road via Arbour Square (east), Arbour Square (east side), Arbour Square (north side) and Arbour Square (west side) to stand. Set down on Commercial Road at **BUS STOP ARBOUR SQ.**

**Towards Trafalgar Square.** Depart via Arbour Square (west side) and Arbour Sq to Commercial Rd. Pick up on Commercial Rd at **BUS STOP EXMOUTH ESTATE.**

Public stand for two buses on the east side of Arbour Square facing north.

**Blind display:** **STEPNEY, ARBOUR SQUARE.**



# LIMEHOUSE

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

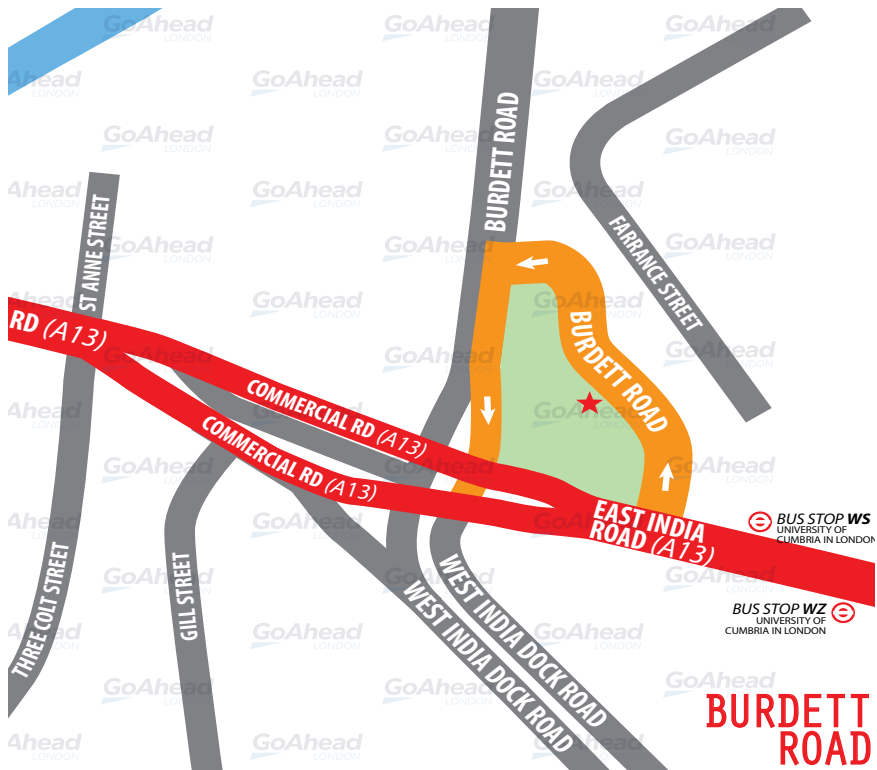
**From Blackwall.** Proceed from East India Dock Road via Limehouse Bus Station to stand. Set down on East India Dock Road at **BUS STOP WZ**.

**Towards Blackwall.** Depart via Limehouse Bus Station and Burdett Road to East India Dock Road. Pick up on East India Dock Road at **BUS STOP WS**.

**From Trafalgar Square.** Proceed from Commercial Road via East India Dock Rd and Limehouse Bus Station to stand. Set down on Commercial Rd at **BUS STOP LE**.

**Towards Trafalgar Square.** Depart via Limehouse Bus Station and Burdett Road to Commercial Road. Pick up on Commercial Road at **BUS STOP LH**.

Private stand for two buses in the bus station at the junction of East India Dock Road and Burdett Road. **Blind display: LIMEHOUSE, BURDETT ROAD.**



# POPLAR

## CURTAILMENT POINT

**From Trafalgar Square.** Proceed from East India Dock Road via Newby Place, Poplar High Street and Cotton Street to stand.  
Set down on Poplar High Street at **BUS STOP T**.

**Towards Trafalgar Square.** Depart via Cotton Street to East India Dock Road.  
Pick up on East India Dock Road at **BUS STOP A**.

Public stand for 2 buses on west side of Bazely Street.

**Blind display:** **POPLAR, ALL SAINTS.**



**COTTON  
STREET**

# BLACKWALL STATION

TERMINUS POINT

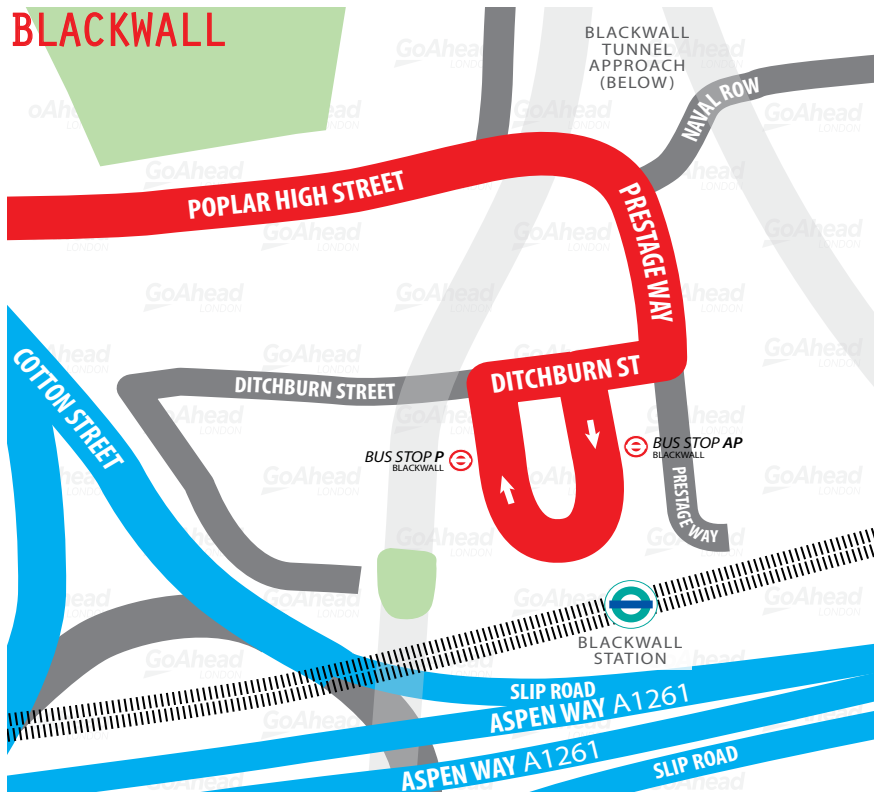
SWITCH THE  
**ENGINE OFF**  
WHILST AT THE  
STAND

**From Trafalgar Square.** Proceed from Blackwall DLR Station Forecourt direct to stand. Set down on Blackwall DLR Stn Forecourt at **BUS STOP AP.**

**Towards Trafalgar Square.** Depart to Blackwall DLR Station Forecourt. Pick up on Blackwall DLR Station Forecourt at **BUS STOP P.**

Private stand for 4 buses on forecourt of Blackwall DLR station. Buses should move forward from the alighting point after setting down passengers.

**Blind display:** **BLACKWALL.**



# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **OFFSIDE PARKING ONLY | BLACKWALL BUS STAND**

Risk of stepping off bus into path of other buses. Drivers advised to ensure they always wear Hi Viz in the bus station and look before exiting the bus. 10 mph.

## **CYCLISTS AND 20 MPH ZONE | PRESTAGE WAY**

Cycle lane on both sides of the road. Speed limit to be adhered to at all times. Care and caution passing cycles and scooters, mirror's to be checked regularly.

## **VARIOUS HAZARDS | POPLAR HIGH STREET**

Risk of collision with parked vehicles or stationary traffic due to narrow road and length of bus also badly parked vehicles. Cycle superhighway. 20 mph. Driver reminded that the bus is 11.2m long and need to watch the overhang as you turn. Contact NMC on Code Blue to report any illegally parked vehicles, Extreme care and caution required due to many cyclist and scooters using the superhighway, speed limit to be always adhered too.

## **SPEED HUMPS | NEWBY PLACE AND BAZELY STREET**

Speed humps risk of discomfort to passengers or damage to bus when taken at speed, narrow road, low trees, 20 mph. Drivers advised to take extreme care and caution and remember to slowly come off speed hump or you will damage rear overhang of bus on speed table. Narrow road, look out for parked cars opening their doors, speed limit to be always followed. Any low tree branches to be reported to NMCC via Code Red/Blue, reported to the APM at the depot.

## **BUSY BUS STOPS | POPLAR ALL STOPS**

Often people running for the bus. Risk of collision with pedestrians if mirrors are not constantly checked before pulling away. Drivers advised to check nearside before closing doors and to check both mirrors before pulling away.

## **RISK OF COLLISION | POPLAR A13**

Risk of collision with fast moving traffic when pulling out from bus stops. Speed limit on that section is 30 mph but beware of the speed of traffic when pulling out from bus stops.

## **RISK OF COLLISION | BURDETT ROAD**

Risk of Collision with fast moving traffic when turning right into stand from dual carriage way. Wait for a safe gap in traffic or when the traffic has stopped.

# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **TREE | WATNEY MARKET / COMMERCIAL ROAD**

Tiny tree that leans out into the road when in full bloom, extreme caution needed when serving the bus stop, keep away from the kerb to avoid hitting your n/s mirror.

## **LOW TREES | ARBOUR SQUARE STEPNEY**

If curtailed 7am until 7pm. Low trees, parked cars. Drivers advised to report any problems via Code Red to NMCC. Any low tree branches to be reported to NMCC via Code Red/Blue, reported to the APM at the depot.

## **SHARP LEFT TURN | ARBOUR SQUARE STEPNEY**

If curtailed 7pm until 7am Sharp left turn from the stand onto the side road. Risk of collision with bollard or parked car. Driver to ensure they take the turn wide and watch mirrors to ensure all of bus is clear of bollards. Bus is 11.2m long.

## **LOW TREES | ARBOUR SQUARE STEPNEY**

If curtailed 7am until 7pm. Low trees, parked cars. Drivers advised to report any problems via Code Red to NMCC. Any low tree branches to be reported to NMCC via Code Red/Blue, reported to the APM at the depot.

## **BUSY PEDESTRIAN AREA | ALDGATE/CITY GENERAL**

Risk of collision with cyclists as the city is very busy with cyclist in this area. Drivers to exercise care and caution and keep checking mirrors and give them room when overtaking. Very busy area with pedestrians often crossing without looking, high tourist area may mean people looking the wrong way before crossing, risk of collision with pedestrians. Exercise care and caution.

## **OFFSIDE PARKING ONLY | ALDGATE BUS STAND**

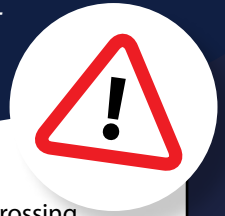
Risk of stepping off bus into path of other buses. Ensure you wear Hi Viz at all times in the bus station and look before exiting the bus. 10 mph.

## **TRAFFIC ISLANDS | SHORTER STREET**

Very narrow traffic islands separating lanes. Risk of collision, high tourist area. Take wide and watch your mirrors. Remember, bus is 11.2m long, exercise caution with pedestrians.

# LOCAL HAZARDS & POINTS TO NOTE

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | TOWER HILL**

High tourist area may mean people looking the wrong way before crossing, risk of collision with pedestrians, cyclist and other road users. 20 mph zone. Drivers advised to exercise care and caution. Be prepared to stop suddenly. Speed limit to be followed at all times.

## **NARROW TRAFFIC ISLANDS | ST. PAULS CHECKPOINT**

Very narrow traffic islands separating lanes at check point. Risk of collision with island. Care and caution and watch your mirrors remember bus is 11.2m long.

## **LANE DISCIPLINE | ALDWYCH IF CURTAILED ONLY**

Moving across 3 lanes of traffic to turn right. Care and caution needed. Look out for vulnerable road users and pedestrians.

## **BUSY PEDESTRIAN AREA | STRAND / CHARING CROSS STN**

High volume of pedestrians, tourists and traffic. High tourist area, watch out for pedestrians crossing the road who may be looking in the wrong direction.

## **PEDESTRIANS | NORTHUMBERLAND AVE BUS STAND**

High volume of pedestrians, tourists and traffic. High tourist area, watch out for pedestrians crossing the road who may be looking in the wrong direction.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distractions pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault